

NOTICE OF

PERSONAL RIGHTS

IN ACCORDANCE WITH TITLE 9, CHAPTER 4, SECTION 10569, OF THE CALIFORNIA CODE OF REGULATIONS, EACH PERSON RECEIVING SERVICES FROM AN ALCOHOL AND DRUG ABUSE RECOVERY PROGRAM SHALL HAVE RIGHTS, WHICH INCLUDE, BUT ARE NOT LIMITED TO THE FOLLOWING:

THE RIGHT:

TO BE ACCORDED DIGNITY IN HIS/HER PERSONAL RELATIONSHIPS WITH STAFF AND OTHER INDIVIDUALS;

TO BE ACCORDED SAFE, HEALTHFUL AND COMFORTABLE ACCOMMODATIONS TO MEET HIS/HER NEEDS;

TO BE FREE FROM INTELLECTUAL, EMOTIONAL AND PHYSICAL ABUSE, AND/OR INAPPROPRIATE SEXUAL BEHAVIOR.

TO BE INFORMED OF THE PROVISIONS OF LAW REGARDING COMPLAINTS INCLUDING, BUT NOT LIMITED TO THE ADDRESS AND TELEPHONE NUMBER OF THE LICENSING AGENCY.

TO BE FREE TO ATTEND RELIGIOUS SERVICES OR ACTIVITIES OF HIS/HER CHOICE AND TO HAVE VISITS FROM SPIRITUAL ADVISOR PROVIDED THAT THESE SERVICES OR ACTIVITIES DO NOT CONFLICT WITH FACILITY PROGRAM REQUIREMENTS. PARTICIPATION IN RELIGIOUS SERVICES WILL BE VOLUNTARY ONLY.

TO BE PROVIDED WITH CONFIDENTIALITY IN ACCORDANCE WITH FEDERAL REGULATION (TITLE 42, SECTION 2.1-2.67-1)

TO BE REFERRED TO ANOTHER PROGRAM SHOULD THEY OBJECT TO THE RELIGIOUS NATURE OF ANY PROGRAM IN ACCORDANCE WITH TITLE 42, PART 54

TO BE ACCORDED ACCESS TO HIS/HER FILE.

CIVIL RIGHTS

IN ACCORDANCE WITH TITLE VI OF THE CIVIL RIGHTS ACT OF 1964, SECTION 504 OF THE REHABILITATION ACT OF 1973, TITLE 9, SECTION 10800; AMERICANS WITH DISABILITIES ACT OF 1990.

NO PERSON SHALL EXPERIENCE DISCRIMINATION ON THE BASIS OF:

AGE
RACE
SEX
ANCESTRY
COLOR
RELIGIOUS CREED
DISABILITY
NATIONAL ORIGIN
PHYSICAL DISABILITY
MENTAL DISABILITY
SEXUAL ORIENTATION

IN CASES WHERE THE COMPLAINT IS FILED INITIALLY WITH THE OFFICE OF CIVIL RIGHTS, THAT OFFICE MAY PROCEED TO INVESTIGATE.

CERTAIN COMPLAINTS MAY ALSO BE FILED DIRECTLY WITH:

U.S. DEPT. OF HEALTH & HUMAN SERVICES
50 UNITED NATIONS PLAZA, ROOM #322
SAN FRANCISCO, CA 94102
(415) 556-8730 (415) 566-8586

FROM THE DATE OF VIOLATION OF CIVIL RIGHTS YOU HAVE A MAXIMUM OF 180 DAYS TO FILE A WRITTEN COMPLAINT.

COMPLAINTS SHOULD BE DIRECTED TO:

DEPARTMENT OF BEHAVIORAL HEALTH
ACCESS UNIT
700 E. GILBERT ST, COTTAGE 4
SAN BERNARDINO, CA 92415-0920
(888) 743-1478

DEPT. OF ALCOHOL & DRUG PROGRAM
LICENSING & CERTIFICATION
1700 "K" STREET
SACRAMENTO, CA 95811-4037
(916) 322-2911 TDD (916) 445-1942

SIGNATURE

DATE

PRINT NAME